

Utilization of public health services by prevention of corruption bureau employees

Suzana, Raymond Raymond

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University of Dar es salaam, College of Social Sciences, 2004

The main objective of this study was to determine the utilization of public health services by PCB employees, as well as examining different factors, which inhibit utilization of health services by PCB employees. The study was conducted in PCB offices ie. PCB Headquarters, Dar es Salaam and Mbeya Regional offices. It consisted fifty-one respondents, coming from different departments depending on the sample, The researcher used an exploratory study design so as to gain some insight into the problem of low utilization of public health services by PCB employees and through this design qualitative and quantitative information of utilization of public health services by PCB employees was collected. Data collecting techniques used in this study was documentary review, which covered both, primary and secondary sources. Face to face interviews, and questionnaires, both open-ended and close ended. Moreover, studied sample population was purposively and randomly chosen from the PCB Headquarters, Dar es Salaam and Mbeya regional offices. Findings show that, utilization of public health services are negatively influenced by procedures of getting medical treatment, refund and health care delivery services. Little knowledge about medical privileges is also an influencing factor. It is therefore recommended that, the existing standing orders has to be reviewed, Procedures for getting medical treatment and refund are to be made available to employee. The employees should be encouraged to use public health facilities where it will be easy to get treatment.