

Prospects and Traumas of Computer-Aided Services in University Libraries: a case of the University of Dar es Salaam

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Abstract

This paper highlights areas of, and reasons for computer use in university libraries in general, with more emphasis on African University libraries where the university of Dar es Salaam is used as a case study. Computer-aided services are identified and factors that facilitate or deter the effective use of IT to improve library services are discussed. It also offers suggestions on how to use IT effectively for promoting library services by using various approaches that capture the needs of both staff and users.
