

Information and Communication Technologies and the University of Dar es Salaam Library: some Logistical and Managerial Challenges

by

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Abstract

This paper discusses various logistical and managerial challenges facing the University of Dar es Salaam Library: These include: training of users staff in ICT use, funding, copyright and ownership of information licensing and leadership. The biggest Information Communication Technology (ICT) challenge facing the library is not only technical but also managerial. Finding solutions to these complex challenges requires flexibility and not rigidity. This paper also discusses the importance of leadership and interpersonal communication in promoting change. It is contended in this paper that leadership and communication skills are crucial and that every effort should be made to promote effective interpersonal communication, effective leadership, teamwork and a conducive work, environment and positive attitudes.

Keywords:

Information and communication technologies; University of Dar es Salaam Library; Logistical; Managerial challenges.